

Terms and Conditions

Participant Suitability and Consent

Black Rock run outdoor activities that have tight safety measures and must be used in a controlled manner, supervised by trained and experienced staff. Activities that are not ran in accordance to safety controls can lead to serious injury or death. Participants must understand that they are to listen, understand and do as instructed.

Each activity involves a safety brief to provide participants with the understanding and ability to use the equipment appropriately. Participants must therefore have the mental and physical capability to understand and implement the information provided to them and continue to apply these methods for the duration of the activity.

Safety information will be provided throughout the activity when it is deemed relevant for the participant to know. Participants must be able to understand communication from member's of staff and follow those instructions.

Verbal information is in English. Participants not familiar with the language will need to understand through visual demonstrations, assisted physical movements, or an interpreter. If a person is not taking on the information provided they will not be able to participate.

All activities are physical. Therefore any physical barriers that a potential client may have should be discussed before booking the activity. Black Rock believes in inclusion and with advance notice can adapt some activities to suit certain needs. It is not always practical to make such changes and occasionally Black Rock cannot allow a person to do the activity if it is not safe or reasonable to do so.

Those with learning difficulties or on the autism spectrum are able to take part. In some cases they will need to bring a person along to support them. Their ability can assessed and activities adapted to suit where possible. Black Rock reserve the right to prevent them doing all activities if it is not safe or reasonable to do so.

Under no circumstances will Black Rock allow participants to partake under the influence of alcohol or non-prescribed drugs as their physical and mental capacity has been compromised.

It is expected that those under the age of 18 have been given parental consent to participate in activities. This can be arranged through the organiser own means or a consent form is available from the website.

To conclude, all participants must be able to understand and follow safety information and be physically able to do the activity. If there are any physical or mental barriers these must be raised in advance of the booking in order for Black Rock to understand any limitations involved. Activities are only available to those who have consented / have parental consent and to those that are able to experience the activities in such a way that is positive to the person involved.