

Black Rock Outdoors Ltd

Terms and Conditions for school and other groups

- The Participants agree to abide by such regulations as Black Rock Outdoors and its instructors may consider advisable to make in order to secure the safety and comfort of all participants.
- Participants understand that Black Rock Outdoors is under no liability whatsoever in respect of personal injury or loss or damage to personal property sustained by participants. You are advised to take out your own personal cancellation, accident or property insurance before you arrive.
- Black Rock will accept the responsibility for the provision of the Outdoor Activities. Instructors will be suitably qualified and experienced. Activities will be run in accordance with National Governing Body recommendations and the terms of the Adventure Activities Licensing Authority certificate.
- With school groups, it is understood that staff will accompany each group and they will be responsible for the behaviour and supervision of participants and must ensure that participants behave in an appropriate manner and are suitably dressed.
- Group leaders will hold medical forms of students and will advise Black Rock staff of any relevant medical or behaviour concerns.
- Payments are normally made in advance. Where an agreement is made for payment by invoice, the number of participants will be agreed three days in advance and the invoice will then be sent to the organiser who will have supplied, where required, a purchase order. Payment must be within 14 days of the booked session or activity day.
- If a booked session is cancelled with less than seven days notice, the group would be liable for a cancellation fee of 50%. If cancelled with less than 48 hours notice, the group would be liable for the full cost.
- For residential visits, payments for the deposit and the balance must be made by the date agreed on the initial letter of confirmation. Due to the extra complexity of such bookings and our agreements with third parties, failure to do so could lead to the booking being cancelled.

